

Increased Plumbers Claim Rebate

SA Water in consultation with the Master Plumbers Association have increased the reimbursement fees paid to plumbers for reporting blockages in SA Water sewer mains and connections effective 1 July 2009

The new rebates are as follows:

Day	Time	Rebate	GST	Total Rebate
Monday - Friday	7.00am - 4.30pm	\$74.87	\$7.49	\$82.36
Monday - Friday	4.30pm - 7.00am	\$117.59	\$11.76	\$129.35
Saturday	before 11.00am	\$117.59	\$11.76	\$129.35
Saturday	after 11.00am	\$156.09	\$15.61	\$171.70
Sunday, Public Holidays	all day	\$156.09	\$15.61	\$171.70

To be eligible for a reimbursement payment, a claim must be submitted to SA Water within 60 days of the work being performed.

Payment is made 30 days from date of invoice. Please note that invoice date cannot pre-date completion of work.

See page two of this document to complete the Plumbers Claim Reimbursement Form.

Reporting blockages

Metro area phone: 1300 883 121
 Country area phone: 1300 880 337
www.sawater.com.au
 GPO Box 1751 Adelaide SA 5000

Claim enquiries

Phone: (08) 7424 1620
 Fax: (08) 7003 3340

SSG Form 032 BC

Plumbers Claim Reimbursement Form

Plumbers claim for reimbursement from SA Water for reporting a sewer blockage

Job Number from control centre Date/...../..... Time

Property Address

Licensed Plumbing Contractor (person/company making this claim)

Name

Licence Number Expiry Date/...../.....

Registered plumbing worker who attended the property

Name Registration Number Expiry Date/...../.....

Please circle appropriate call out:

1. Blockage was located in the SA Water connection or main
2. The SA Water inspection point could not be located

This section must be completed and signed by the property owner or occupier.

Name Telephone

Plumber contacted Date/...../..... Time am/pm

Plumber arrived onsite Date/...../..... Timeam/pm

I was present when the plumber attended (please circle): **yes** **no**

I witnessed evidence the blockage was downstream of the government inspection point: **yes** **no**

I understand the plumber will submit a claim to SA Water for a standard fee* reimbursement for reporting the blockage, and that I am liable for any difference between the plumber's standard charges and the reimbursement.

.....**Signature of Owner/Occupier**

SA Water policy requires the plumber to obtain the owner/occupier's signature on this form and submit within 60 days before a claim will be paid.

Day	Time	Rebate	Time	Rebate
Monday - Friday	7.00am - 4.30pm	\$82.36	4.30pm - 7.00am	\$129.35
Saturday	before 11.00am	\$129.35	after 11.00am	\$171.70
Sunday, Public Holidays	all day	\$171.70	-	-

These rebates are GST inclusive and are effective 1 July 2009.

Office Use Only

Date claim received/...../..... .Amount claimed \$

- a) This claim is certified correct and is forwarded for payment of \$
- b) This claim is rejected or the amount adjusted for the following reasons:

Claims Officer Claim Number

Please return the completed form and supporting documentation to SA Water by fax to 7003 3340 or post to Billing and Collection Branch GPO Box 1751 Adelaide SA 5001.