

Information Sheet

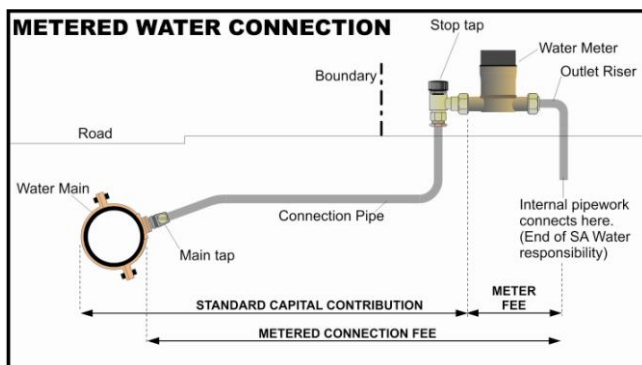
Metered Drinking Water Connection

Service

If a water main is available and a connection can be provided, SA Water will endeavour to construct a metered drinking water connection within 15 business days of your payment, for connection sizes up to 50mm.

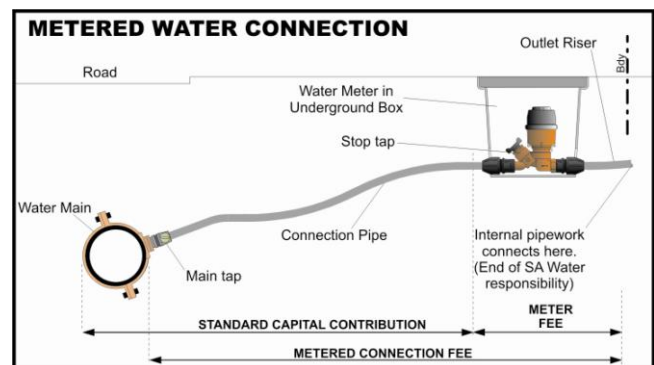
Once a meter is installed you will be responsible for paying for water used. This includes any usage on vacant land.

Current [SA Water fees and charges](#) can be viewed at this link.



Above ground connection

Service options for meter sizes are 20mm, 25mm, 40mm, 50mm and larger than 50mm. 25, 40 and 50mm and larger are subject to approval.



Below ground connection

You may like to protect and cover the water meter(s) using our underground box, subject to approval.

Plumbing requirements

- If you are building a new dwelling, a licensed Plumber is usually required. At the same time that you make payment for a metered water connection we suggest that you contact a plumber (if required) to arrange for the water connection from the water meter to your premises. This will allow the plumber to schedule work to be undertaken as close as possible to the time that the water meter is installed.
- Most major building companies within South Australia include installing a 20mm water meter (located on the property) in their standard contract. Any variations to the meter installation charge, such as an underground box are normally not covered by the standard building contract.
- Plumbing costs should be factored in when you are estimating the cost of providing water to your premises. We do not provide an estimate of the costs involved as the costs can vary greatly depending on the distance from our meter to your premises and the site conditions.

Customer application

Information we need from you

- Your name, postal or email address, fax and phone number.
- Your property address and owner's name.
- A plan showing where the meter is required on your property. Construction cannot take place until a plan is received by SA Water. The default position of 0.4 metre from a side boundary will apply. All meters are laid between 0.5 metre and 0.6 metre inside the property boundary.
- You will need to advise us of any possible site obstructions, such as large trees or stobie poles, electricity or gas boxes, site toilet, rubble, brick letter box, etc. Additional costs may be incurred if the connection cannot be constructed in the position nominated.

Making an application

20mm meter

- In some instances, you can call SA Water Connections Call Centre on 1300 650 951, and have the application and payment processed over the phone.
- Email cc@sawater.com.au and specify your requirements.
- You can complete the application at www.sawater.com.au/SAWater/DevelopersBuilders/ServicesForDevelopers/Customers+Connections+Centre.htm
- Write to SA Water, Land Development & Connections, GPO Box 1751, Adelaide 5001, or fax to (08) 7003 1118.

The financial quote provided will be valid for 60 calendar days from the date of issue.

Applications requiring approval

- A second 20mm meter or a 25, 40 or 50mm meter.
- Any meter larger than 50mm.
- If the meter is larger than 20mm, a Survey / Building plan may be required.

The financial quote provided will be valid for 60 calendar days from the date of issue.

Application payment

By mail	Send a cheque or money order payable to SA Water.
By telephone	For payment by Visa or MasterCard, call 1300 650 951. Credit payments must be in full and no more than \$20,000.

SA Water is wholly owned by the Government of South Australia. With our contractors we provide water, recycled water and wastewater (sewerage) services to approximately 1.5 million people across South Australia.

For further information call 1300 650 951

Website: www.sawater.com.au

Email: cc@sawater.com.au

Fax: (08) 7003 1118

SA Water, Land Development & Connections, GPO Box 1751, Adelaide 5001

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