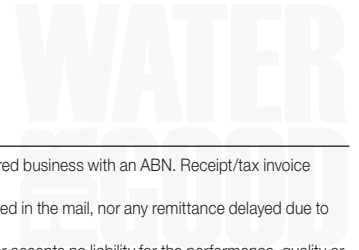


Full Terms and Conditions

The following outlines the terms and conditions for the Stand Alone Rainwater Tank Rebate.
Under SA Water's H₂OME REBATE scheme available from 11 March 2010.



Eligibility

- 1) The registered owner or tenant of the property must be the applicant. Strata or community titled properties may be eligible for a rebate for each separately owned premise dependent on the nature of the system installed on the property with eligibility determined by SA Water on a case by case basis.
- 2) The rebates are not available for industrial and commercial properties, including resale. The rebates are not available to strata companies or managing agents, commercial home builders or land developers.
- 3) The Rainwater Tank Rebate is available to all South Australian residents.
- 4) Rainwater tanks eligible for the stand alone rainwater tank rebate must have capacity of 1000 litres or greater.
- 5) To claim the purchase of a stand alone rainwater tank, an original receipt/tax invoice indicating the purchase of the rainwater tank of no less than 1000 litre capacity purchased on or after 11 March 2010 must be supplied.
- 6) Rebate payments or credits will only be made directly to the applicant as shown on the application form, unless otherwise agreed by SA Water.
- 7) The stand alone rainwater tank rebate is limited to one tank of 1000 litre or more capacity per property for both new and existing homes.

General

- 8) The applicant must provide original receipts/tax invoices to be eligible for the rebates. It is the applicant's responsibility to make their own copy for their personal records as receipts will only be returned upon request. Application forms will not be accepted if they are incomplete or do not have their original receipts attached.
- 9) Tenants need to provide a written letter of permission from their landlord with their application to be eligible for the rebate.
- 10) Rebates are not available for rented, leased or hired products. Products that form part or all of an insurance claim are not eligible for rebates.

- 11) Second hand items will only be rebated from a registered business with an ABN. Receipt/tax invoice must be attached as proof.
- 12) SA Water will not be responsible for items lost or delayed in the mail, nor any remittance delayed due to incorrect rebate applications.
- 13) The applicant agrees and acknowledges that SA Water accepts no liability for the performance, quality or installation of equipment eligible for this rebate. The applicant agrees that they will indemnify SA Water for any liability or claim arising in relation to a product they have installed in order to claim a rebate.
- 14) SA Water and its employees have taken all reasonable care to accurately and correctly convey the scope of the H₂OME REBATE scheme and of the applicant's entitlements under the scheme, and shall not be liable for any inadvertent errors. Furthermore SA Water does not assert that the scheme is in all cases appropriate for every resident.
- 15) SA Water reserves the right to alter or change the terms and conditions of the H₂OME REBATE scheme or to cancel the rebate scheme at any time.
- 16) Information provided on the application form may be used to measure and monitor the success of the scheme. Rebate recipients consent to and recognise that SA Water may contact them to conduct research about the products purchased.
- 17) An applicant's personal information will only be used or disclosed for purposes relating to the H₂OME REBATE scheme in accordance with the State Government's Information Privacy Principles. If you wish to update or access the information that we hold about you, please contact us.
- 18) SA Water will issue a rebate payment within 30 days of receiving your completed application form, upon the required documents and receipts subject to the approval of your application.
- 19) All property owners and occupiers are responsible for the quality of water collected and contained in and supplied from any rainwater tank located on the property, and for the appropriate cleaning and proper ongoing maintenance of all private infrastructure on the property including the rainwater tank and all associated pipes, fittings and fixtures.