

# HOME REBATE Application Form

## Not-for-profit and Charitable Organisations



# WATER IS GOOD

## Dual Flush Toilets

### Applicant Details

Title: \_\_\_\_\_ First Name: \_\_\_\_\_ Surname: \_\_\_\_\_

Postal Address: \_\_\_\_\_ Suburb/Town: \_\_\_\_\_ Postcode: \_\_\_\_\_

Property Address: \_\_\_\_\_ Suburb/Town: \_\_\_\_\_ Postcode: \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_ Mobile: \_\_\_\_\_

### Please tick appropriate box:

SA Water customer, account no. \_\_\_\_\_  Private tenant  Housing Trust  Not connected to mains water

**Is your property:**  Residential  Commercial

*Proof of certification required eg – **Certificate of Incorporation***

### Product Information

Dual Flush Toilet: Quantity (Max 3) \_\_\_\_\_

What suite has been removed/ Make \_\_\_\_\_ Litre capacity \_\_\_\_\_

### Customer Feedback

Did this rebate influence your decision to buy a water efficient product?  Yes  No  Don't know

Do you think rebates provide a good incentive to save water?  Yes  No  Don't know

### Payment Options (Please select one of the following)

Credit to SA Water account number \_\_\_\_\_  Cheque

EFT Name of financial institution \_\_\_\_\_ Branch where account is held \_\_\_\_\_

Account name \_\_\_\_\_

BSB \_\_\_\_\_ Account number \_\_\_\_\_

I agree to the terms and conditions on the back of this form and certify that the information provided with this application is true and correct.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name (clearly printed in block letters): \_\_\_\_\_

### CHECKLIST (Original receipts/tax invoices are mandatory)

- |  |  |
|--|--|
| <input type="checkbox"/> Have you included your original Dual Flush receipt/tax invoice?   | <input type="checkbox"/> Does the suite have a WELS rating of at least 3 stars or more?  |
| <input type="checkbox"/> Have you checked that the plumber is appropriately licensed to carry out the work and issue a SA Water Certificate of Compliance? | <input type="checkbox"/> Have you signed and dated the application form?   |
| <input type="checkbox"/> Have you included your SA Water Certificate of Compliance?  | <input type="checkbox"/> Have you read the terms and conditions on the reverse side of this form to ensure that you are entitled to this rebate? |
| <input type="checkbox"/> Have you included your itemised plumber's invoice?  | <input type="checkbox"/> Has your Certificate of Incorporation been included?  |

Mail this form and attachments to **SA Water Rebates, GPO Box 1751, ADELAIDE SA 5001**



# Full Terms and Conditions

The following outlines the terms and conditions for Dual Flush Toilet Rebate.  
Under SA Water's H<sub>2</sub>OME REBATE scheme available from 1st November 2007.



## Eligibility

- 1) People eligible for the rebates include homeowners, private tenants, South Australian Housing Trust tenants (including non SA Water customers who have purchased eligible products on or after 1 November 2007). Charitable organisations may be eligible for rebates for residential properties.
- 2) The rebates are not available for industrial and commercial purposes, including resale. The rebates are not available to strata companies or managing agents, commercial home builders or land developers.
- 3) The H<sub>2</sub>OME REBATE scheme replaces the existing SA Water and South Australian Government Drought Response Scheme and the Rainwater Tank and Plumbing Rebate Scheme.

## General

- 4) All receipts/tax invoices for eligible goods purchased must be dated on or after 1 November 2007. For products that have been purchased through lay-by the rebate is available only if the final payment has been made on or after 1 November 2007. For date eligibility for the rainwater tanks, please see the full terms and conditions on the reverse side of the rainwater tank rebate application form.
- 5) Rebates are not available for rented, leased or hired products. Products that form part of all insurance claim are not eligible for rebates.
- 6) Second hand items will only be rebated from a registered business with an ABN. Receipt/tax invoice and must be attached as proof.
- 7) The applicant must provide original receipts/tax invoices to be eligible for the rebates. It is the applicant's responsibility to make their own copy for their personal records as receipts/tax invoices will only be returned upon request. Application forms will not be accepted if they are incomplete or do not have the original receipts attached.
- 8) SA Water will not be responsible for items lost or delayed in the mail, nor any remittance delayed due to incorrect rebate applications.
- 9) SA Water reserves the right to conduct field inspections to verify your claim. In the event that SA Water finds the applicant in breach of these terms and conditions, the rebate amount will need to be repaid to SA Water.
- 10) The applicant agrees and acknowledges that SA Water accepts no liability for the performance, quality or installation of equipment eligible for this rebate. The applicant agrees that they will indemnify SA Water for any liability or claim arising in relation to a product they have installed in order to claim a rebate.
- 11) SA Water and its employees have taken all reasonable care to accurately and correctly convey the scope of the H<sub>2</sub>OME REBATE scheme and of the applicant's entitlements under the scheme, and shall not be liable for any inadvertent errors. Furthermore SA Water does not assert that the scheme is in all cases appropriate for every resident.
- 12) SA Water reserves the right to alter or change the terms and conditions of the H<sub>2</sub>OME REBATE scheme or to cancel the rebate scheme at any time.
- 13) Information provided on the application form may be used to measure and monitor the success of the scheme. Rebate recipients consent to and recognise that SA Water may contact them to conduct research about the products purchased.
- 14) The applicant's personal information will only be used or disclosed for purposes relating to the H<sub>2</sub>OME REBATE scheme in accordance with the State Government Information Privacy Principles. If you wish to update or access the information that we hold about you, please contact us.
- 15) The toilet suite must be new, purchased and installed on or after 1 November 2007. 'Toilet suite' refers to the pan and cistern. Rebates are not available for replacement of the cistern only.
- 16) SA Water will only pay up to three rebates per replacement toilet suite in a residential property to a maximum of \$150 per replaced toilet suite.
- 17) To be eligible the applicant must be replacing an existing toilet suite with a flushing capacity greater than 6 litre full flush and 3 litre half flush.
- 18) Toilets for new houses or home extensions are not eligible for the rebate.
- 19) The toilet suite must feature a WELS rating of at least 3 stars or more to be eligible for the rebate. WELS is Australia's national mandatory water efficiency and labelling standards. For more information about the WELS scheme visit [www.waterrating.gov.au](http://www.waterrating.gov.au)
- 20) The toilet suite must also carry a Watermark approval. All plumbing products that are installed and connected to SA Water supply must carry a Watermark approval. The Watermark certifies that the product complies with Australian Standards and it helps consumers to be confident that the product they are buying is of a high standard. To find out more visit [www.watermarkstandards.org.au](http://www.watermarkstandards.org.au)
- 21) The toilet suite must be purchased for personal use only and must not be resold or used for commercial applications.
- 22) The original receipt/tax invoices, stating the date, place of purchase, make and model of toilet suite purchased receipt number, and showing payment in full, is required to receive this rebate.
- 23) A detailed plumber's invoice must be provided including details of the toilet suite(s) which was replaced.
- 24) The toilet suite must be installed by a licensed plumber and the application must be submitted with an SA Water Certificate of Compliance from a licensed plumber attached.
- 25) It is the applicant's responsibility to ensure that the plumber is appropriately licensed to complete the plumbing work and issue a Certificate of Compliance.
- 26) The rebate is available for the cost of the toilet suite and can include the plumbing services required for installation.
- 27) Tenants will need to provide a written letter of permission from their landlord with their application to be eligible for the rebate.