

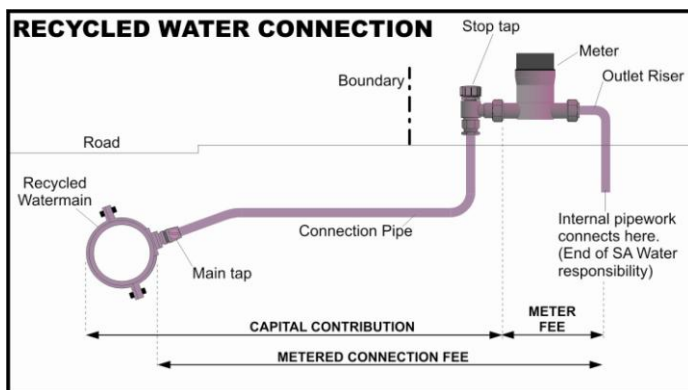
Information Sheet

Metered Recycled Water Connection

Service

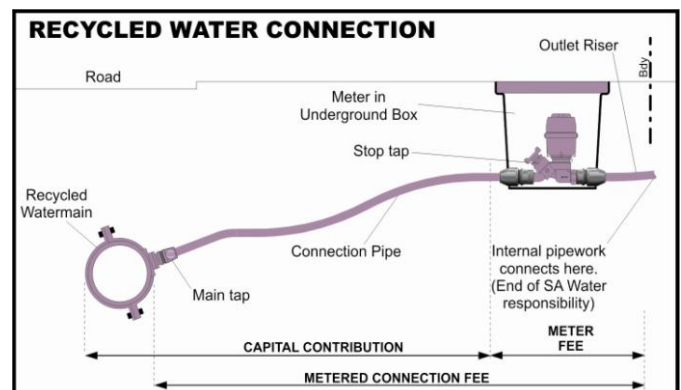
By treating wastewater to an appropriate standard for its use and delivering it to houses through a separate purple pipe system, recycled water can be used outdoors on gardens, for washing cars and for flushing toilets. If your allotment is located within an area that has a dual water supply system, you will be required to apply for a drinking water connection and a recycled water connection. If water mains are available and SA Water can provide connections, SA Water will endeavour to construct metered connections within 15 business days of your payment, for connection sizes up to 50mm.

For information on a drinking water connection, please refer to the [Metered Drinking Water Connection Information Sheet](#). Once a meter is installed you will be responsible for paying for water used. This includes any usage on vacant land. The cost of recycled water is 75% of the second tier State-wide price for water usage. Current [SA Water fees and charges](#) can be viewed at this link.



Above Ground Connection

Service options for meter sizes are 20mm and 50mm (subject to approval). The recycled water connection is lilac (purple) coloured and clearly marked **“WATER NOT SUITABLE FOR DRINKING”**



Below Ground Connection

You may like to protect and cover the water meter(s) using our underground box, subject to approval.

Plumbing Requirements

- If you are building a new dwelling, a licensed plumber is usually required. At the same time that you make payment for a metered connection we suggest that you contact a plumber (if required) to arrange for the water connection from the water meter to your premises. Plumbing costs should be factored in when you are estimating the cost of providing water to your premises. This will allow the plumber to schedule work to be undertaken as close as possible to the time that the water meter is installed. The licensed plumber is to notify SA Water via the plumbing booking system by calling 1300 884 055 or using plumboking@sawater.com.au prior to concealing any pipes or fittings associated with the recycled water connection. The pipework will be subject to an inspection by SA Water.
- Most major building companies within South Australia include installing a 20mm drinking water meter (located on the property) in their standard contract. Any variations to the meter installation charge, such as a recycled water connection or an underground box are normally not covered by the standard building contract.

- The licensed plumber is required to clearly identify the recycled water connection. The meter, valves, piping and hose taps are lilac (purple) coloured conforming to AS 2700 and clearly marked with a metallic sign indicating **“WATER NOT SUITABLE FOR DRINKING”**.

Recycled Water Uses

Recycled water is delivered through a separate pipe system from your regular drinking water supply. Recycled water is to be used only for the following purposes.

- Watering gardens
- Flushing toilets
- Washing vehicles / boats

It's important there is no cross-connection between the recycled and drinking water services on your property. If you have any plumbing, building or landscaping works undertaken, you should ask your contractor to make sure the systems are operating for the correct purpose once the work is complete. A plumber making any alterations to your pipework must provide you with a Certificate of Compliance and notify SA Water to have that work audited.

Customer Application

Information We Need From You

- Your name, postal or email address, fax and phone number.
- Your property address and owner's name.
- A plan showing where the meter is required on your property. Construction cannot take place until a plan is received by SA Water. The default position of 0.4 metre from a side boundary will apply. All meters are laid between 0.5 metre and 0.6 metre inside the property boundary.
- You will need to advise us of any possible site obstructions, such as large trees or stobie poles, electricity or gas boxes, site toilet, rubble, brick letter box, etc. Additional costs may be incurred if the connection cannot be constructed in the position nominated.

Making an Application

20mm Meter

- In some instances, you can call SA Water Connections Call Centre on 1300 650 951, and have the application and payment processed over the phone.
- Email cc@sawater.com.au and specify your requirements.
- You can complete the application at www.sawater.com.au/SAWater/DevelopersBuilders/ServicesForDevelopers/Customer+Connections+Centre.htm
- Write to SA Water, Land Development & Connections, GPO Box 1751, Adelaide 5001, or fax to (08) 7003 1118.

The financial quote provided will be valid for 60 calendar days from the date of issue.

Applications Requiring Approval

- A second 20mm meter or a 50mm meter.
- If the meter is larger than 20mm, a Survey/Building plan may be required.

The financial quote provided will be valid for 60 calendar days from the date of issue.

Application Payment

By Mail

Send a cheque or money order payable to SA Water.

By Telephone

For payment by Visa or MasterCard, call 1300 650 951.
Credit payments must be in full and no more than \$20,000.

SA Water is wholly owned by the Government of South Australia. With our contractors we provide water, recycled water and wastewater (sewerage) services to approximately 1.5 million people across South Australia.

For further information call 1300 650 951

Website: www.sawater.com.au

Email: cc@sawater.com.au

Fax: (08) 7003 1118

SA Water, Land Development & Connections, GPO Box 1751, Adelaide 5001
Updated August 2011.

