



Government of South Australia



South Australian Water Corporation

# Leakage allowance application

## Please read first

We give an allowance of 50% of the estimated quantity of water wasted where the leakage was:

- concealed, for example underground or in a wall cavity
- due to normal deterioration
- repaired within six weeks of the leakage being detected or the 'Notice of High Water Consumption' being sent
- repaired or replaced with authorised materials. Authorised plastic pipe in class 12 (minimum) Polyethylene or unplasticised Poly-Vinyl-Chloride Class 16 (minimum) for Polybutylene

The type and class is stamped on the plastic pipe

We will give only one allowance in a ten year period for properties continuing in the same ownership.

We do *not* give an allowance if a leakage occurred on a commercial property or due to:

- faulty appliances. For example, faulty hot water services, toilet cisterns, sprinkler systems, swimming pool filters, etc
- faulty workmanship
- vandalism
- negligence

Our inspector may take an inspection to verify the claim you make in this application.

## Applicant details

1 Name

Address

Postcode

2 Telephone numbers

Home

Work

## Property details

3 Address, if different from question 1

Postcode

## Account number

You will find your account number on your water and sewerage rates account

## Leakage details

4 Where did the leakage occur?

Underground

Wall cavity

Other specify

5 Show where the leakage occurred on the property

6 What caused the leakage?

For example, corrosion, faulty installation, tree roots, ground movement.

7 Did the leakage occur in plastic pipe?

No

**Go to Question 8**

Yes

Type of plastic:

Polyethylene

Polybutylene

UPVC

Other

Class as stamped on pipe

State type of plastic (if Other ✓ above)

8 Date leakage detected

Approximate age of piping

## Repair Details

9 Was plastic pipe used in the repairs?

No  **Go to Question 10**

Yes  Type of plastic:

Polyethylene  Polybutylene   
UPVC  Other

*Class as stamped on pipe*

10 Date repair completed

 /  / 

**A copy of receipts for materials or plumber's account must be provided**

11 Did a registered plumber do the repairs?

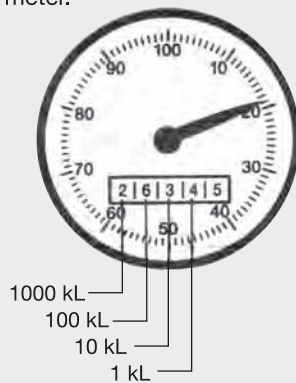
No  Yes

If yes, please attach a copy of account.

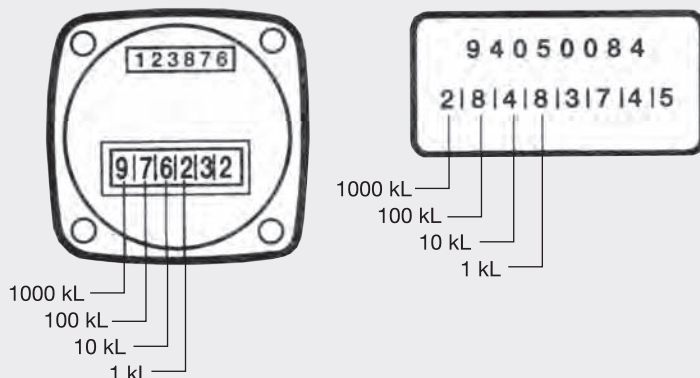
## Read the meter for Question 12

Read the black digits only - these show whole Kilolitres. Below are the three most common 20mm water meters.

The meter number for this type of meter is located on the lid of the meter.



The meter number for these type of meters are located on the tops of the meters.



## Meter readings

12 Please read your meter today and provide the reading so your consumption can be determined and the appropriate leakage allowance granted, if applicable.

Meter Reading

Meter Number

Date of reading

 /  / 

## Declaration

13 I declare that the above information is, to the best of my knowledge, true and correct. I also understand that this application will not be processed until **ALL** sections are completed.

Signature

Date

 /  / 

## Where to send your application

Please return your application to the SA Water office ticked below.

**Metropolitan Adelaide Region**

GPO Box 1751  
Adelaide SA 5001

Ph: 1300 650 950  
Fax: (08) 7003 3467