

2024-28 Key Investment Areas

Year 2

To 30 June 2026



Government of
South Australia

Summary

Programs	Amount included in the RD24 Final Determination (millions, including inflation)*	Spend progress 2024-28 (millions, including inflation)
Water network reliability	\$535.1	\$365.8
Water quality	\$229.0	\$65.2
Reducing wastewater overflows	\$212.5	\$99.5
External responsibilities	\$324.2	\$140.0
Dam safety	\$100.7	\$29.7
Enabling growth	\$2,030.6	\$1,058.2
Operating our business	\$194.6	\$106.7
Total	\$3,626.6	\$1,865.1

*Adjusted for inflation.

In the second year of the 2024-28 regulatory period, we invested an accumulated total of \$1.865 billion in capital delivery. Key highlights include:

Metro Growth

Since the launch of the Government's Housing Roadmap on 25 June 2024, our Metro Growth program of works has delivered more than 50 km of new pipeline infrastructure as of 30 August 2026. During 2025-26 alone, more than 30 km of pipe was installed, supported by up to 32 concurrent work crews operating across Adelaide's northern and southern metropolitan growth areas. The program also achieved a record milestone by issuing 150 Development Agreement Formal Instruments (DAFIs), enabling services for more than 5,000 new allotments.

Management of network reliability

Water main relays in metropolitan and country areas of 50.3 km and associated valves were undertaken. The aim of this investment is to reduce service interruptions for customers in the future. We have delivered 8.8 km of renewed sewer mains aimed at managing our sewer overflow rates.

Tea Tree Gully Sustainable Sewers

The Tea Tree Gully Sustainable Sewers project is progressing well. The project is transitioning approximately 4,800 properties from the City of Tea Tree Gully's Community Wastewater Management System to our wastewater network.

As of 30 June 2026, 2,290 properties have been converted, with 1,011 of those connections completed in 2025-26. Approximately 50% of the conversions involve the installation of low-pressure sewer systems.

To date, 49.1 km of the planned 73 km of sewer mains have been constructed, including 20.6 km delivered in 2025-26.

Eyre Peninsula desalination project

A new 5.3 GL a year desalination plant at Billy Lights Point will provide a climate-independent source of drinking water for the Eyre Peninsula, alleviating pressure on groundwater from the Uley South Basin, and River Murray water supplied through the Lock to Iron Knob pipeline. As of 30 June 2026, marine works were underway and construction of the transfer pipeline to Northside Hill tanks was in its final stages. Once operational, the desalination plant will be able to produce 16 ML of safe, clean drinking water per day.

Water network reliability



Service outcome for customers

- Reliable water supply with minimal unplanned water service interruptions



*Adjusted for inflation.

Water network renewals

Through our water main management program, 50.3 km of new water reticulation mains were laid, 14.5 km in metropolitan Adelaide and 35.8 km in regional areas.

The water conditioning program for Anstey Hill Water Treatment Plant is progressing through large scale trials and design, with the aim to change the water chemistry to slow the deterioration rate of cementitious pipe.

Sustaining water networks

Our sustaining water networks program focuses on the renewal of water storage facilities, including water tanks, earth banks and pump stations, emphasising structural integrity and operational reliability. Major refurbishment works on the Woodcroft 10 ML tank are completed. The elevated water storage tank at Taplan in the Riverland is now replaced with a completely new facility, incorporating a new elevated tank, relift pumping station and standby power.

The Morgan to Whyalla Water Pump Station 4 has undergone refurbishment, including structural works, valve replacements and upgrades to crane infrastructure, ensuring reliable supply for the northern areas of the state.

Two new pressure-reducing valve facilities off the Barossa Trunk Main in Gawler and Evanston are providing increased network flexibility and resilience to outages.

Sustaining dams and weirs networks

A previous modification, which lowered the spillway by approximately 1.8 m and included the installation of a Supervisory Control and Data Acquisition (SCADA) system, remains in place to improve dam safety under normal operating conditions. Early investigation works have been completed and continue to inform the planning and development of future work.

A remotely operated vehicle inspection was completed for the Barossa Weir tunnel and it confirmed the tunnel is safe to be in continuous operation.

Water network reliability (continued)

Trunk main and major pipeline reliability projects

Having initially experienced delays in the previous regulatory period due to Environmental Protection and Biodiversity Conservation approval with the federal government after the discovery of a protected species, the Morgan to Whyalla Pipeline renewal works are under construction and progressing well. First water for this section of new main is scheduled for October 2026.

Network third party projects

From time to time, third parties may need to carry out works near our existing assets. They must notify us, as the works could affect asset operations. If we determine that asset modifications are needed due to obstruction, protection requirements, or safety concerns, then these are classified as third-party works.

Some key third-party water works projects to sustain service for year 2 include the Tram Grade Separation Projects at Marion Road, Cross Road, South Road and Morphett Road, the Grange Road Intersection upgrade, the new Women's and Children's Hospital augmentation, Australian Naval Infrastructure Augmentations work, investigation works for Moto GP, and the continuation of packages for the South Road (Torrens to Darlington) project.



Temporary service interruption

The target for the number of customers experiencing 3 or more unplanned, temporary service interruptions for 2024-28 is less than 1,750 a year. At the end of year 2, we achieved 2,709 properties experiencing 3 or more temporary interruptions, down from 3,189 in June 2025 (a decrease of 480). Within the metropolitan network 1,784 properties experienced 3 or more temporary interruptions, compared to a target of 1,100, while the regional network experienced 925 against a target of 650.

A drier period from April 2024 to June 2025 resulted in a significant increase in ground movement related failures within the metropolitan network. This contributed significantly to the rise in the number of 3 or more temporary interruptions in year 1 and continued into the first half of year 2. Wetter periods, from February to June 2026 resulted in a reduction in the number of water main breaks related to ground movement and, in turn, a reduction in the temporary interruption frequency.

Our regional water network has experienced a reduction in temporary interruption frequency in year 2. This improvement is largely attributable to significant failure events that occurred on single-feed mains supplying a large number of customers no longer being included within the rolling 12-month reporting period. While some large shut-off blocks remain, planned replacements of problematic sections of the water network over the next 12 months are expected to further reduce customer impacts and improve network resilience. These works are anticipated to contribute to a further reduction in the regional interruption frequency during year 3.

Water network reliability (continued)

The number of customers (per 1,000 properties) experiencing an unplanned, temporary interruption event reduced from 208 in June 2025 to 193 in June 2026. This was mainly due to wetter weather between February to June 2026, reducing the levels of ground movement related failures.

As climatic conditions remain the primary driver of water main failures, we will continue implementing our strategy to reduce and maintain interruption rates. Our strategy combines targeted renewals informed by risk-based assessments with proactive pressure management, leak detection, and other innovative interventions.

Key initiatives include:

- Expanding smart network monitoring through acoustic sensors and IoT connected pressure reducing valves to enable earlier detection of leaks and pressure issues.
- Installing isolation valves to minimise customer impacts during outages.
- Progressing the Anstey Hill water conditioning trial to assess whether reduced water corrosivity can decrease failure rates in asbestos cement pipes.
- Continuing the satellite monitoring program to identify ground movement hotspots and support targeted interventions across the metropolitan water network.

Together, these initiatives aim to improve network resilience, reduce service interruptions, and support more efficient management of water infrastructure.

How this is measured	Target by 2028	2025-26 result
Number of customers experiencing three or more temporary service interruptions a year by 2028	<1,750	2,709
Number of properties a year experiencing an unplanned, temporary service interruption	<185 per 1,000 properties	193

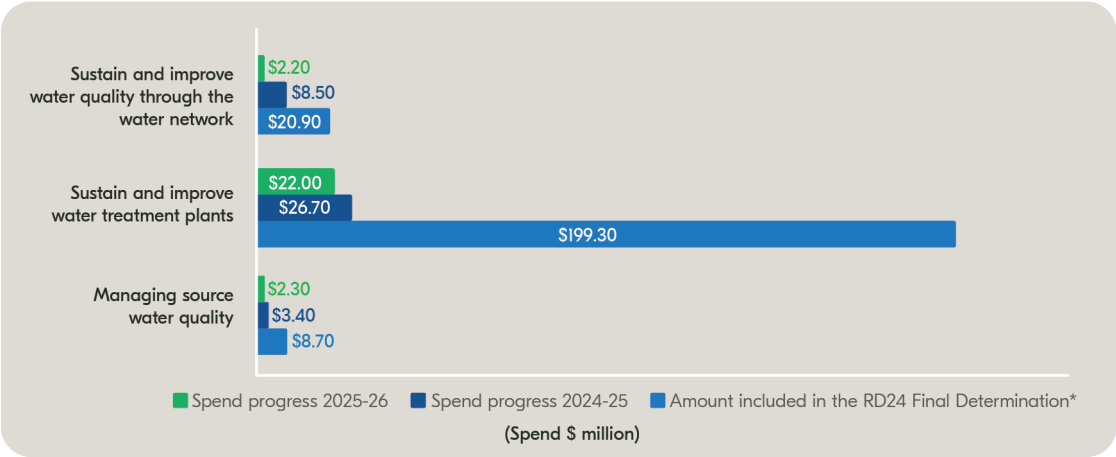


Water quality improvements



Service outcome for customers

- Supply of safe, quality drinking water.



*Adjusted for inflation.

How this is measured	Target by 2028	2025-26 result
Compliance with the <i>Safe Drinking Water Act 2011</i>	100%	100%
Customer perception of overall quality of water	80%	74%

During 2025-26 we continued to manage drinking water quality from catchment to customer tap in accordance with our Drinking Water Quality Management System. This ensures a consistent and reliable supply of high quality, safe drinking water for our customers. We met all requirements of the *Safe Drinking Water Act 2011*, achieving an above target 99.97% result for compliance with the Australian Drinking Water Guidelines' health-related parameters across customer tap sample locations.

During the 2025-26 period, pressure-reducing tanks in the mid north of South Australia were upgraded to provide improved water quality and reliability outcomes for customers. Investments to sustain water quality at Hope Valley Water Treatment Plant through upgrades to plant filters were completed in 2025-26. At Happy Valley Water Treatment Plant, upgrades to the UV plant have improved performance and facility reliability.

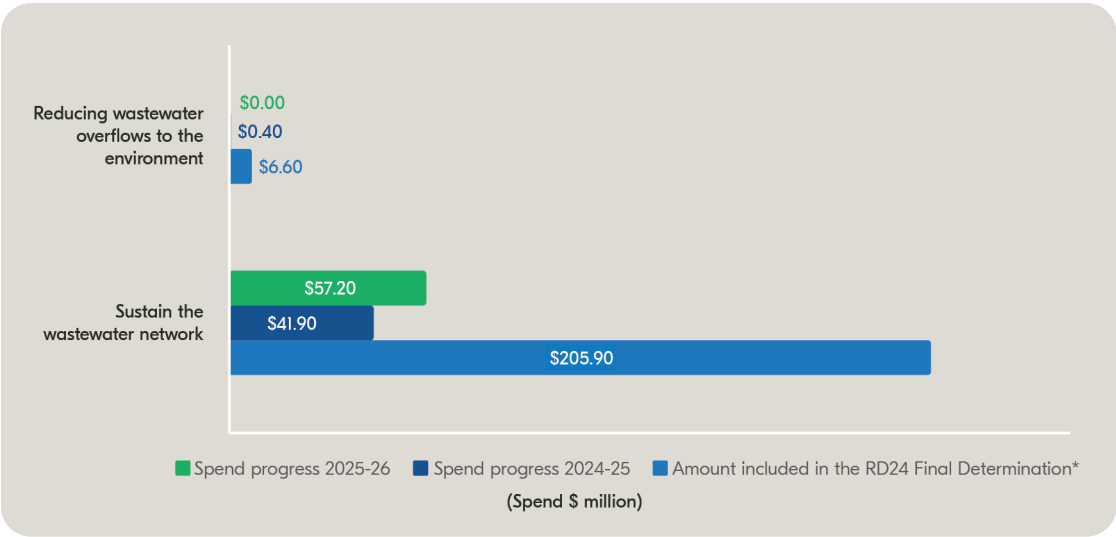
In 2025-26, 74% of customers reported satisfaction with overall water quality, an increase from 72% in the previous year.

Reducing wastewater overflows



Service outcome for customers

- Improved environmental protection from reduced number of wastewater overflows to the environment.
- Reliable wastewater services for customers.



*Adjusted for inflation.

Sustaining the wastewater network

In 2025-26, our wastewater network reliability capital program delivered:

- 1.8 km of relined wastewater trunk main.
- 7 km of relined wastewater reticulation main.

Investigation works on complex projects is progressing for Ovingham trunk, North Adelaide trunk and Adelaide trunk replacement.

Replacement of 2 wastewater pumping mains has started and is forecasted for completion in 2026-27. Network modifications to enable third-party works projects cost \$6.8 million in 2025-26.

In 2025-26, we invested \$6 million in structural renewals, including concrete structure rehabilitation and wet well relining across several wastewater pump stations within the metropolitan, Yankalilla and Whyalla wastewater catchments. A further \$625,000 was invested in mechanical and electrical renewals, including pump and switchboard replacements. Significant progress was also made on the renewal of the electrical switchboard at Jaensch Road Wastewater Pump Station (MU604) in Murray Bridge.

Overflow abatement program

In 2025-26 the wastewater overflow abatement capital program completed the Towers Road (BRI028) and Mount Barker Road (BRI029) Submersible Wastewater Pump Station upgrades in the Heathfield catchment. This completes the installation of new power supply generators to minimise future wastewater overflows from problematic areas.

Reducing wastewater overflows (continued)

Reducing external wastewater overflows

How this is measured	Target by 2028	2025-26 result
Number of Type 1 and Type 2 environmental overflow events reported to the Environment Protection Authority *	<135	128.8

* Type 1 event is an overflow >100kL, Type 2 event is an overflow to a watercourse or stormwater >5kL.

The target for the number of Type 1 and Type 2 environmental incidents was set at fewer than 135 reportable wastewater overflow incidents a year for the 2024-28 regulatory period. At the end of year 2, we remained compliant with this target, continuing a performance trend below the regulatory threshold.

Environmental incidents occur when untreated wastewater is discharged to the natural environment, including waterways, watercourses and environmentally sensitive land. These incidents have the potential to cause environmental harm, create risks to public health and impact compliance with our environmental obligations.

Gravity main faults continue to be the dominant contributor, historically accounting for approximately 85% of all reportable incidents. Pumping main faults and wastewater pump station faults, including power outages, pump blockages, and mechanical or electrical failures, contribute a comparatively smaller proportion of total incidents.

Performance has been supported through ongoing investment in targeted maintenance, sewer cleaning and network monitoring programs. These initiatives have assisted in maintaining environmental incident levels below the regulatory target while improving understanding of recurring failure locations and network risks.

Current performance is meeting the target, with gravity main faults identified as the primary contributor to environmental incidents. Rehabilitation, renewal and proactive maintenance activities play a key role in supporting strong environmental outcomes.

Investment in pumping mains and wastewater pump station renewals will also contribute to improved performance and network resilience. While these works are expected to reduce the risk of environmental incidents, the relative contribution of these asset classes means that investment in these areas alone is unlikely to achieve sustained reductions without corresponding improvements to gravity main performance.



Reducing wastewater overflows (continued)

Reducing internal wastewater overflows

How this is measured	Target by 2028	2025-26 result
Total number of internal wastewater overflows per 1000 Government Inspection Point connections (12 months rolling total)*	<0.35	0.32
Total number of customers experiencing repeat internal wastewater overflows in a 5-year period	<36	46

* This measure replaces the previous internal wastewater overflow measure, aligning with industry standard reporting practices to provide a more accurate indicator of overflow events.

The target for the total number of internal wastewater overflows was set at less than 0.35 overflows per 1,000 Government Inspection Point connections for the 2024-28 regulatory period. At the end of year 2, the result was 0.32 overflows per 1,000 Government Inspection Point connections, remaining below target and continuing the declining trend observed over recent years.

The target for the number of customers experiencing repeat internal wastewater overflows within a 5-year period was set at less than 36 customers. At the end of year 2, 46 customers experienced repeated internal wastewater overflows, unchanged from the previous year and above the regulatory target.

Performance in relation to internal wastewater overflows has been supported by ongoing investment in targeted sewer maintenance and cleaning programs, improved monitoring of repeat incident locations, and enhancements in data quality. Over the past three years, these initiatives have contributed to a steady reduction in the overall rate of internal wastewater overflows across the network.

Healthy Sewers functional advertising was shared during peak sewer blockage periods between November and December 2025 and again in April 2026. It uses clear messaging targeted to areas with higher blockage rates to help encourage the right flushing and rinsing behaviours to reduce sewer blockage and overflow incidents. Messages were delivered through digital channels including Facebook, Instagram, and TikTok, as well as posters on the backs of toilet doors and

digital signage in targeted locations. According to our Brand Health Index, awareness of what not to flush down toilets or rinse down sinks increased from 26% in 2024-25 to 32% in 2025-26.

Our functional advertising contributed to a reduction in sewer blockages and overflows associated with unflushable items entering the sewer network. However, the number of fat-related internal wastewater overflows remained significantly higher than the average experienced over the previous 3 years, indicating that cooking fats and oils continue to be a major contributor to sewer blockages and wastewater overflow events.

Targeted sewer cleaning and proactive maintenance programs in suburbs including Morphett Vale, Happy Valley and Rostrevor have continued to reduce the risk of blockages and minimise customer impacts.

Significant wet weather events during 2025-26 contributed to an increase in environmental overflow events compared with the previous year. While the infiltration reduction program remains in the early stages of delivery and progress has been constrained by resource availability, targeted network cleaning and maintenance activities have supported the continued achievement of the internal wastewater overflow rate target.

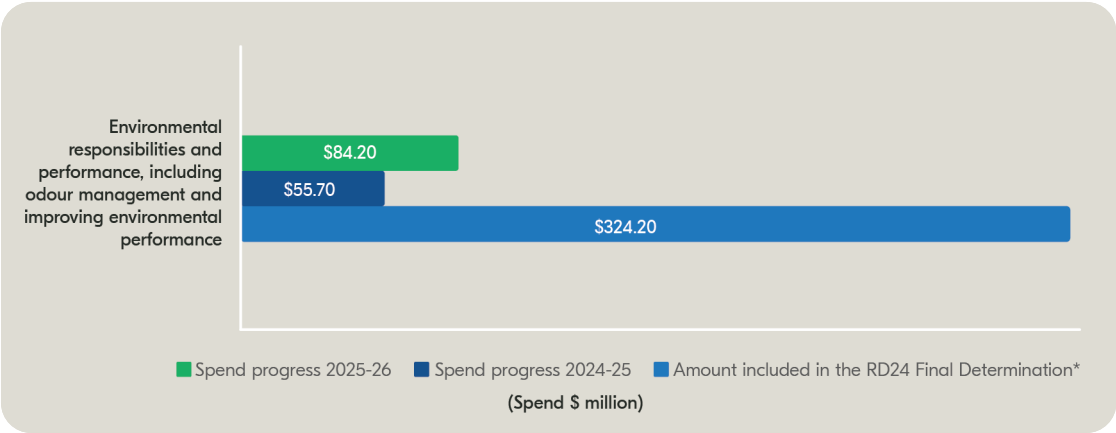
We will continue to invest in initiatives aimed at reducing both internal and repeat overflows, with a particular focus on addressing root causes through optimised sewer cleaning practices, proactive maintenance and network resilience improvements. These programs are expected to support further reductions in repeat overflow incidents and improve performance against the regulatory target during year 3.

External responsibilities



Service outcome for customers

- Our environmental responsibilities are met.
- Security of future water supply.
- Odour is well managed with minimal customer impact.



*Adjusted for inflation.

In 2025-26 we have delivered \$20.8 million in wastewater treatment plant renewals. Work completed this financial year includes:

- \$4.4 million at the Port Pirie Wastewater Treatment Plant to renew major components of the bioreactor's aeration system to ensure long-term asset reliability and ongoing environmental compliance.
- \$1.8 million at the Finger Point Wastewater Treatment Plant renewing critical mechanical and electrical assets including the bioreactor decanting weir and control systems for the inlet works.
- \$3.1 million to renew mechanical, electrical and structural assets across other regional Wastewater Treatment Plant facilities.

- \$527,000 to complete the renewal of the Bolivar Dissolved Air Flotation and Filtration Recycled Water Treatment Plant sludge and washwater return pipework (\$5.99 million overall).
- \$680,000 repairing gallery 0 and galley 5 soffits at Glenelg Wastewater Treatment Plant (\$3.5 million overall).
- \$1.3 million to renew mechanical, electrical and structural assets across other regional wastewater treatment plant facilities.



External responsibilities (continued)

How this is measured	Target by 2028	2025-26 result
Compliance with environmental protection obligations	98%	99%
Number of odour complaints received	550	639

Compliance with environmental protection obligations

In 2025-26, we met our target of 98% compliance with legislated environmental protection responsibilities. We invested \$14.2 million to improve environmental performance including the following key projects:

- \$5.1 million to progress the Port Augusta East Wastewater Treatment Plant upgrade which will be completed over multiple regulatory business periods. The project will improve the effluent quality discharged to the Upper Spencer Gulf and enable future opportunities for increased recycled water use.
- \$2.1 million to install new infrastructure to enable the Hahndorf Wastewater Treatment Plant to supply up to 40 million litres per year of recycled water to the local community.
- \$1.4 million to progress the Millicent Wastewater Treatment Plant upgrade which will be completed over multiple regulatory business periods. The project will increase wet weather treatment capacity and improve effluent quality to better support the Millicent community and downstream environments.
- \$1.2 million on the Mannum Wastewater Treatment Plant to increase both the capacity and reliability of the recycled water system.
- \$419,000 on upgrading and improving network grit debris storage and disposal facilities at Bolivar Wastewater Treatment Plant (\$1.57 million overall).
- \$3.8 million to install disinfection facilities to manage recycled water contamination in the Virginia pipeline scheme.
- \$3.3 million on the Millicent infiltration reduction.

Number of odour complaints received

In 2025-26 the number of odour complaints remained similar to 2024-25. While historical odour hot spots are being addressed through capital investment and proactive maintenance of wastewater network, new odour hotspots are forming. These new hot spots are a result of growth and suboptimal outcomes which were not accounted for in the original target of <550 odour complaints. Consequently, we have experienced higher odour complaints than the original target which are continuously prioritised for investigation.

A \$6.7 million capital investment supported the completion and commissioning of an odour control unit at Morphett Vale, with performance verification currently in progress. The Andrews Farm network modification project remains under construction and has experienced delays due to road closure restrictions.

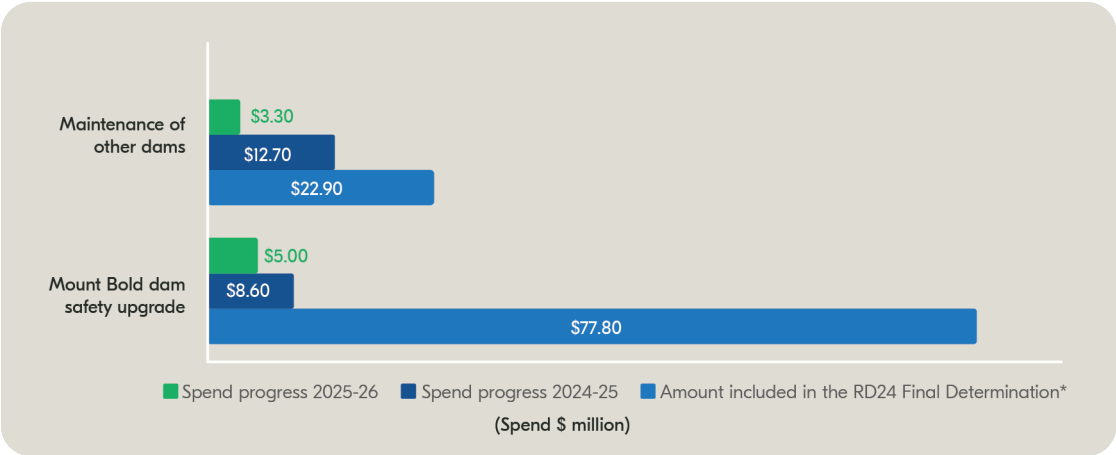
The \$700,000 network modification project at Wirrina Cove was successfully completed.

Dam safety



Service outcome for customers

- Dam structures are safe.



*Adjusted for inflation.

How this is measured	Target by 2028	2025-26 result
Meet guidelines set by the Australian National Committee on Large Dams (ANCOLD) by July 2028	17 of 20 dams compliant	16 of 20 dams compliant

We proactively manage 20 large dams across South Australia, to ensure trusted water services for our customers. To minimise dam safety risks, we implement an ongoing dam safety upgrade program, prioritising works across our portfolio to progressively reduce risk. The program is scheduled to ensure we maintain water security, balance other corporate risks and deliver best value for money.

Currently all 20 of our dams are operated safely and efficiently, with 4 dams (Baroota, Warren, Sturt and Mount Bold) being assessed if they need to be upgraded according to the updated guidelines set by the Australian National Committee on Large Dams Alignment (ANCOLD).

The dams being considered for upgrades are safe for day-to-day operations. However, upgrades are required to enhance their ability to withstand extreme events, such as earthquakes greater than 1 in 2000 years and floods greater than 1 in 10,000 years. The Mount Bold upgrade represents a significant dam upgrade project which is why we are undertaking a detailed risk assessment to ensure risk reduction efforts are focussed where they are needed most. The revised delivery timeframe for this upgrade provides an opportunity to conduct a detailed risk assessment and refine the design options to achieve the best outcome.

The Warren Dam Safety Upgrade is still in the options study phase and forecasted to be completed in 2027. Early in 2024, engineering investigations found there had been changes in the condition of the dam causing a reduction in stability at full capacity, which is consistent with the dam’s age and engineering standards at the time it was constructed. The detailed review found the need to implement interim measures to improve the stability of the dam during major rainfall events so it can continue to operate safely. The spillway was lowered by 1.8 m and these works improved the stability of the dam during major rainfall events and ensures it continues to operate safely.

The Baroota Dam Safety Upgrade experienced some delays as the project was rescoped to a staged reduction in dam safety risks. The first stage of work is scheduled for 2027, while investigations into the future stages of work continue.

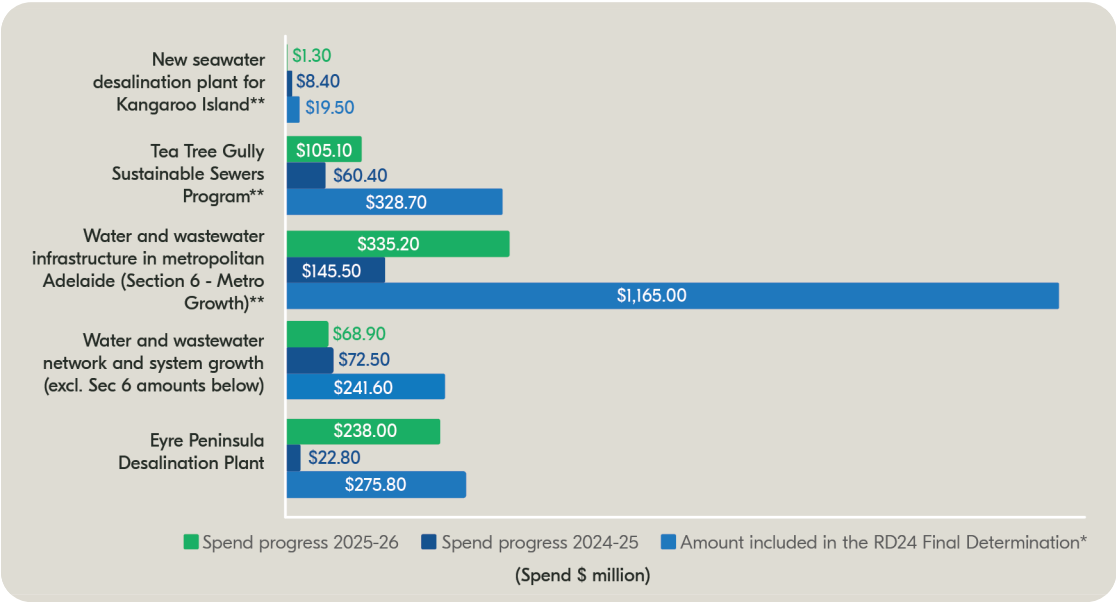
The Myponga Dam Safety Works project involved refurbishment of the radial spillway gates which were commissioned in early 2026. At South Para Dam an important spillway joint was repaired in 2025. Other investigations and designs have progressed in readiness for the delivery of a range of smaller asset renewal projects to continue to maintain overall dam safety.

Growth and water security



Service outcome for customers

- Increased demand for water and wastewater services is met.



*Adjusted for inflation.

** Investment as directed by the South Australian Government under the *Public Corporations Act 1993* and the *South Australian Water Corporations Act 1994*. Note \$1165 for Metro growth is made up of \$1192 million RD24 allowance less \$27 million of expenditure that was brought forward from 2023-24.

How this is measured*	2025-26 result
Number of water connections constructed	13,621
Number of wastewater connections constructed	3,435

* This is connections data only and does not include CSIS data of created or cancelled accounts or acquired customers (such as 4,800 Tea Tree Gully wastewater customers).

Growth

Water and wastewater network and system growth

Water network and system growth projects have included a \$72.5 million investment over 2025-26.

An investment of \$317 million in wastewater network and treatment plant growth includes the following:

- Upgrades to Bolivar, Finger Point and Hahndorf wastewater treatment plants – \$24.1 million (\$19.8 million, \$3.7 million and \$600,000).
- \$4 million of \$24.1 million is Section 6 funding for metro growth.
- Upgrades to wastewater networks across South Australia – \$244.5 million (this includes \$105.1 million for Tea Tree Gully, \$72.9 million for Munno Para, \$30 million for Roseworthy, \$21.4 million for Angle Vale Stage 3).
- \$136.8 million of \$244.5 million is Section 6 funding for metro growth.

An investment of \$474 million in water network and treatment plant growth includes the following:

- Continued construction of marine works and the transfer pipeline for the Eyre Peninsula Desalination Plant – \$238 million.
- Upgrade of the Myponga System to increase supply into Yankalilla water system with duplicate mains and Pressure Reducing Valve – \$5.5 million.
- Upgrades completed for the White Hill Pump Station at Murray Bridge and the new Monarto Booster Pump Station – \$1.4 million.

Growth and water security (continued)

Metro Growth

In 2025-26 we continued to deliver the largest expansion of our metropolitan water and wastewater networks in decades, to support the State Government's Housing Roadmap and enable an estimated 50,000 new homes to be built across South Australia. The \$1.5 billion investment in critical growth infrastructure specifically across Adelaide's north and south is directly unlocking 11,000 new homes where they're needed the most. This essential work is underway across South Australia to support key development areas including, Angle Vale, Gawler East, Two Wells, Virginia, Roseworthy, Riverlea Park and Onkaparinga Heights.

Since the launch of the Government's Housing Roadmap on 25 June 2024, our Metro Growth Program has delivered 50,381 of new pipeline infrastructure as of 30 June 2026. During 2025-26 alone, 36,443 m of pipe was installed, supported by up to 32 concurrent work crews operating across Adelaide's northern and southern metropolitan growth areas. The program also achieved a record milestone by issuing 148 Development Agreement Formal Instruments (DAFIs), enabling services for approximately 5,192 new allotments.

As part of the Housing Roadmap 2024 the following works have completed commissioning and achieved asset in service ahead of the commitment dates (\$194.4 million) along with the continuation of design for remaining works:

- Installed the final 3,143 m of pipe before commissioning the total 5,205 m of duplicate water trunk main at Angle Vale.
- Installed the final 1,302 m of pipe before commissioning the total 3,962 m of trunk water mains at Roseworthy.
- Installed the final 827 m of pipe before commissioning the total 5,800 m of new water trunk main for Riverlea.
- Installed the final 738 m of pipe before commissioning the total 1,015 m of water main at Onkaparinga Heights.
- Installed the final 442 m of pipe before commissioning the total 620 m of water pipe to service Craigmores Tank.
- New hydraulically operated control valves and connections to improve control of storage tanks at Elizabeth East and Craigmores Tank.

As part of our Connections Policy, we have spent \$2.71 million on extensions and capital subdivision repayments for water and wastewater and recycled water infill growth.

Tea Tree Gully Sustainable Sewers Program

The Tea Tree Gully Sustainable Sewers Program is a government-directed initiative to transition approximately 4,800 properties from the City of Tea Tree Gully's Community Wastewater Management System (CWMS) to our modern sewer network, improving service reliability, environmental performance, and customer outcomes.

The program has progressed through multiple stages across RD20 and RD24, delivering new gravity sewers, low-pressure sewer systems, pump stations, customer connections, and the decommissioning of existing CWMS assets.

As of 30 June 2026, 49.1 km of the planned 73 km sewer network had been constructed and 2,290 properties had been connected to our sewer network, representing 67% completion of sewer main construction and 47% completion of customer transitions. In 2025-26, 1,012 properties were connected and 20.6 km of sewer mains were constructed, marking a significant milestone in the delivery of the program.

Growth and water security (continued)

Water security

Eyre Peninsula desalination project

A new 5.3 GL a year desalination plant at Billy Lights Point will provide a new reliable, climate-independent source of drinking water, alleviating pressure on the existing Uley South Basin groundwater sources and progressively the River Murray connection via the Lock to Iron Knob pipeline. Works are underway for drilling of the marine intake works and the transfer pipeline up to Northside Hill tanks. Once operational, the desalination plant will be able to produce 16 ML of safe, clean drinking water per day.



New tanks in Bordertown improve system supply reliability

The Bordertown Growth Project is a critical investment to improve drinking water security, meet service requirements set by the Essential Services Commission of South Australia and support future growth within the Tatiara District. The existing water supply system has limited storage capacity resulting in elevated risks during outages and constraints on new developments.

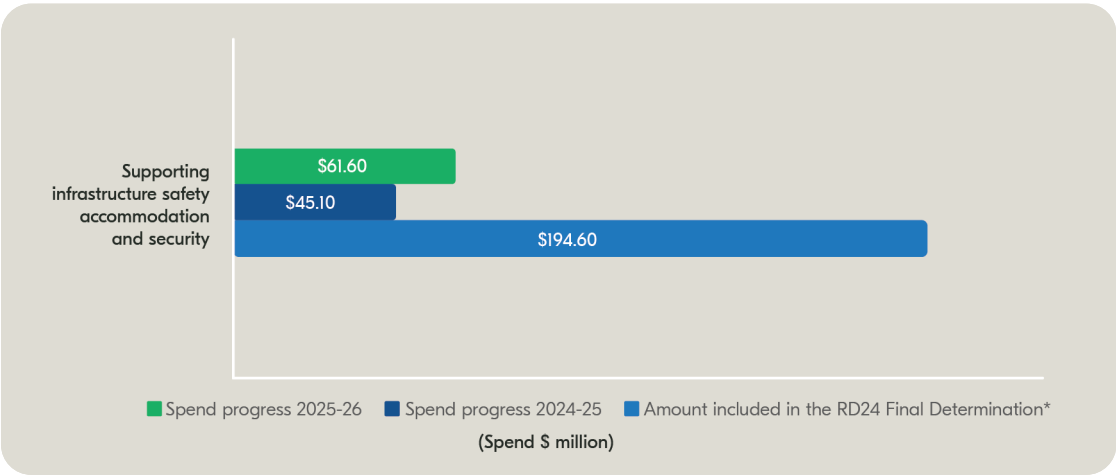
The project will deliver a new 9 ML water storage tank and associated infrastructure, significantly increasing system resilience and support growth. Once completed, the upgraded system will provide sufficient storage to maintain supply during extended outages and support the 10 year growth plan. Significant progress was made on the project in 2025-26, with excavation for the tank foundation complete and tank base construction now underway. Installation of approximately 3 km of underground pipeline has started and it will connect the new tank to the town's existing elevated storage tank. The project remains on track, with practical completion forecast for early 2028.

Operating our business



Service outcome for customers

- Safe and secure operation of our business.



*Adjusted for inflation.

The majority of our investment for this category in 2025-26 included:

- Programs to improve safe access, remove manual handling hazards, and improve switchboard safety — \$16.820 million.
- Purchasing major plant and equipment — \$6.051 million.
- Reactive and proactive replacement of customers' water meters — \$16.760 million.
- Upgrading work sites — \$10.383 million.
- Upgrading security infrastructure — \$9.740 million.
- Upgrading of the SCADA in the country regions — \$1.966 million.



