

From 1 July 2022, we will be making changes to how we charge for key services in relation to trade waste.

## Who will be affected by these changes?

The pricing changes detailed in this fact sheet will apply to all trade waste customers.

## What specific charges will be affected?

These pricing changes will affect how we charge for:

- trade waste audits
- trade waste applications
- any applicable administration fees.

## Pricing change details

Our previous method of applying these fees was to invoice customers at the time of providing a specific service at the rate stated within the current trade waste fees and charges page at sawater.com.au.

This meant sending an invoice directly to customers after receiving a trade waste application or carrying out a trade waste audit, including an administration fee for any work required within our systems relating to the trade waste service application.

Our new charging method consists of an annual trade waste subscription fee which will be invoiced on a quarterly basis over the year. We will no longer have:

- a one-off charge for the lodgement of trade waste applications
- a separate fee for audits or inspections of a customer's business
- a separate fee any administrative work required in relation to customer authorisation.

The cost of customer trade waste audits, or any other services can be spread over the financial year in quarterly payments.

The cost of our annual subscription fee will be based on the trade waste risk level assigned to a customer's business. Details of how this risk level is calculated can be found in our [Restricted Wastewater Acceptance Framework](#).

Costs are based on a customer's audit frequency directly related to the risk level:

Risk level	Risk level audit frequency	Previous charging method equivalent audit cost for 2022/23	Previous method of applying the audit fees	New charging method annual subscription fee for 2022/23	New method of applying the subscription fees*
Minimal	Every 5 years	\$29.80	Full audit fee of \$149 invoiced directly after each audit takes place	\$20.60	\$5.15 quarterly
Minor	Every 2 years	\$74.50		\$51.60	\$12.90 quarterly
Low	Yearly	\$149		\$117	\$29.25 quarterly
Medium	6 monthly	\$298		\$282	\$70.50 quarterly
High	3 monthly	\$596		\$596	\$149.00 quarterly

\*No other standard service costs will apply for applications, additional audits, or admin tasks