

Date: 21 November 2018

Our Ref: SN902
Your Ref: H026825473



Dear 

Freedom of Information – Determination

I refer to your application made under the South Australian *Freedom of Information Act, 1991* ("the Act") received by SA Water on 22 October 2018, seeking access to the SA Water incident assessment and engineer reports regarding a sewage leak at 16 Pine Avenue Victor Harbor on 28 August 2018.

SA Water has identified one document which contains the details of the blockage resulting in an overflow. Based on my assessment, I have determined to provide you with full access to the attached document.

SA Water manages a significant and sizeable network of water and sewerage related infrastructure including in excess of 8,500 km's of sewerage and over 27,000 km's of water mains. Generally, SA Water does not generate additional documentation such as an incident assessment or engineers reports following a water incident, rather the details of each are recorded in SA Water's Asset and Works Management System. Following a search of SA Water records, and in consultation in key staff, I can confirm SA Water did not generate any additional documentation in relation to the Pine Avenue incident.

If you are dissatisfied with this determination, you are entitled to exercise your rights to internal review and appeal as outlined under Section 29 of the Act. To apply for an internal review you must lodge an internal review application form with SA Water within 30 days of this determination. Internal review applications can be addressed to the Principal Officer, GPO Box 1751, Adelaide SA 5001.

In accordance with the requirements of the Premier and Cabinet Circular PC045 - Disclosure Logs for Non-Personal Information Released through Freedom of Information, details of your FOI application, a copy of this notice of determination, a schedule of documents and the documents to which you have been given access, will be published on the SA Water website FOI disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>.

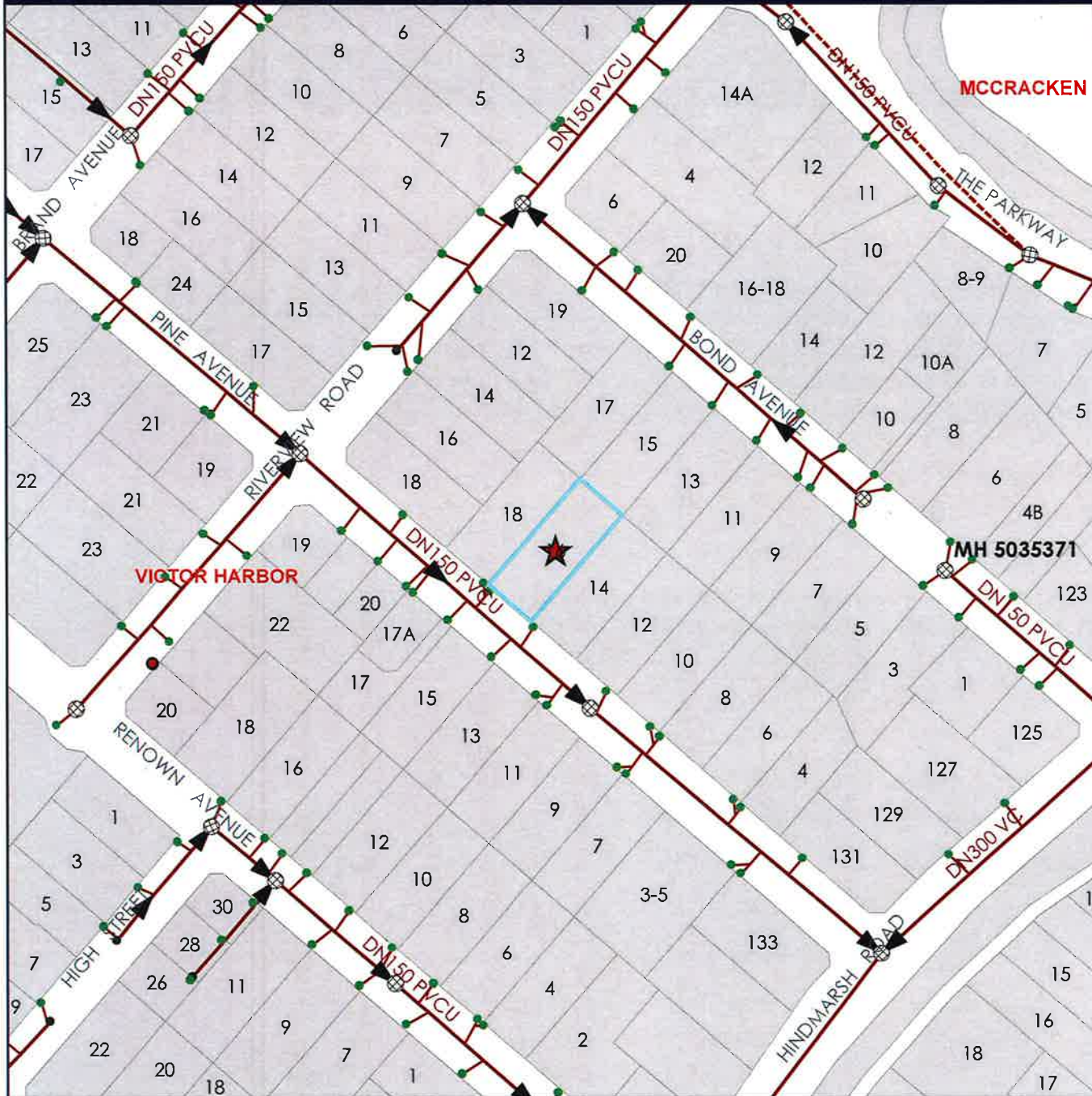
If you have any queries in relation to the above, or if you wish to obtain a copy of the internal review application form, please contact me on telephone (08) 7424 1777 or via email at freedomofinformation@sawater.com.au.

Yours sincerely



Ben Roberts
ACCREDITED FREEDOM OF INFORMATION OFFICER

Overflow Incident Details



Work Order: 06522164

System: Victor Harbor WWTP
Suburb: Victor Harbor
Street: Pine Avenue

Report Date: 28/08/2018 2:08:23 PM
Problem: Wastewater Gravity Main Choke
Cause: Foreign Object Blockage
Remedy: JetRodded/Machined and recommended further investigation (for CCTV or Replacement)

Overflow: Y
Internal Overflow: Y
External Overflow: Y
Overflow to Stormwater: N
Overflow to Water Course: N
Estimated Overflow Volume: 500.00L

Legend

- Gravity Mains
- Blockage resulting in overflow
- Blockage, no overflow

