New water service photos and diagrams

By following these guidelines, we will be able to process your request for a new water meter more quickly and with greater accuracy.

Photos

- Take a photo of the house/land frontage from a safe position on the road verge.
- Capture as much of the street frontage as possible.
- Place a marker or object to identify where the new service is required.
- Label the desired position with measurement.
- Capture any hazards or obstructions if possible.
- Mark up the photo with measurements and directions.
Diagrams

- Diagrams can be submitted instead of photographs.
- Diagrams do not have to be technical and can be hand drawn if they are neat and easy to read.
- Include an overhead diagram of the site including the allotment, existing structure, driveway location and desired water meter position.
- Include any hazards or obstructions.
- Provide any measurements including desired distance from property side boundary.