

Date: 20 June 2018

Our Ref: SN891  
Your Ref: TJL:JR2018014

Dear [REDACTED]

### Freedom of Information – Determination

I refer to your Freedom of Information application received 17 May 2018, seeking access to:

1. Any and all maintenance and repairs undertaken at Victoria Park, Adelaide, between 1 November 2017 and 1 February 2018 including, but not limited to, any schedules for maintenance in Victoria Park over the specified period.
2. Any and all complaints or reports of damage to irrigation pits in Victoria Park during the period of 1 November 2017 and 1 February 2018.
3. Any and all reports of blockages requiring maintenance or repairs at Victoria Park, Adelaide for the period between 1 November 2017 and 1 February 2018.

Following a search of SA Water records and in consultation with key staff, I can confirm that SA Water does not hold any documents in relation to your request. This has been confirmed by SA Water asset management staff, including field staff, as well as our customer complaints team. However, SA Water has one work order for maintenance work recorded in our electronic database for Victoria Park. The details are:

Work Order No	Date	Details
WO06085664	09/11/2017	"LOCATE AND RAISE 2 X 100MM GIPs - Please contact customer when completed."

No additional documents exist related to this work order.

Government inspection points, or GIPs, are vertical pipes with a cover, that allow access for maintenance purposes such as clearing blockages. I can confirm that the GIPs described above do not relate to the incident regarding your client or the irrigation system described in your correspondence 11 April 2018. This has been confirmed by SA Water asset management staff and field staff.

If you are dissatisfied with this determination, you are entitled to exercise your rights to internal review and appeal as outlined under Section 29 of the Act. To apply for an internal review you must lodge an internal review application form with SA Water within 30 days of this determination. Internal review applications can be addressed to the Principal Officer, GPO Box 1751, Adelaide SA 5001.

In accordance with the requirements of the Premier and Cabinet Circular PC045 - Disclosure Logs for Non-Personal Information Released through Freedom of Information, details of your FOI application, a copy of this notice of determination, a schedule of documents and the documents to which you have been given access, will be published on the SA Water website FOI disclosure log. A copy of PC045 can be found at <http://dpc.sa.gov.au/what-we-do/services-for-government/premier-and-cabinet-circulars>. If you disagree with publication, please advise me via email at [freedomofinformation@sawater.com.au](mailto:freedomofinformation@sawater.com.au) within seven business days from the date of this determination.

If you have any queries in relation to the above, or if you wish to obtain a copy of the internal review application form, please contact me on telephone (08) 7424 1777 or via email at [freedomofinformation@sawater.com.au](mailto:freedomofinformation@sawater.com.au).

Yours sincerely



Ben Roberts

**ACCREDITED FREEDOM OF INFORMATION OFFICER**