Relocating water service photos and diagrams

By following these guidelines, we will be able to process your request for relocating your water meter more quickly and with greater accuracy.

Photos

- Take a photo of the house/land frontage from a safe position on the road verge.
- Capture as much of the street frontage as possible.
- Place a marker or object to identify where the meter needs to be moved to.
- Capture the water meter in its existing position, and mark the desired position in the same photo.
- Capture any hazards or obstructions if possible.
- Mark up the photo with measurements if possible.
Diagrams

- Diagrams can be submitted instead of photographs.
- Diagrams do not have to be technical and can be hand drawn if they are neat and easy to read.
- Please include an overhead diagram of the site including the allotment, existing structure, driveway location, existing water position and desired water meter position.
- Include any hazards or obstructions.
- Provide any measurements including desired distance of relocation and distance from property side boundary.