

# Long Term Plan for Kangaroo Island

## Stakeholder Reference Group Meeting 1

14 November 2017

# Agenda

Acknowledgement of Country

Introductions and Apologies

Current Situation

Reference Group Terms of Reference

What matters to you – empathy maps

What's next – the process

Other Business & Next Meeting

# Acknowledgement of Country

We acknowledge and respect the traditional custodians of the land on which we meet.

We appreciate and thank them for their care of this land.

# Introduction and Apologies

10 min  
Aaron

Welcome everyone!

Apologies received

Invited members who are yet to nominate a representative

# Current Situation

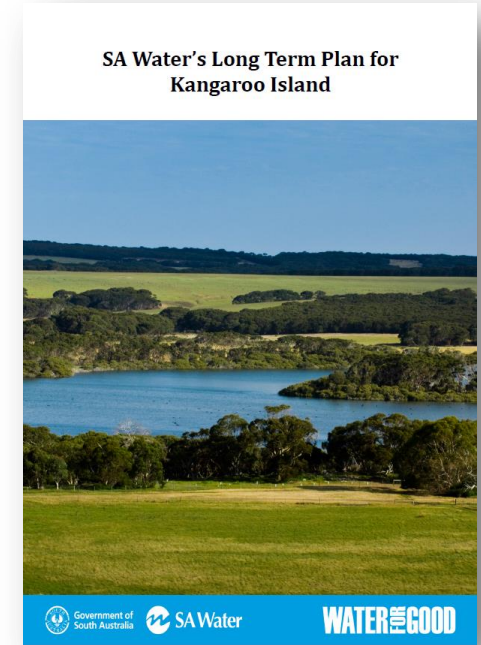
10 min  
Haydon

SA Water's current Long Term Plan to serve Kangaroo Island was completed in 2009.

Since then, we've regularly reviewed the major assumptions in the plan to ensure reliable service can still be provided in to the future.

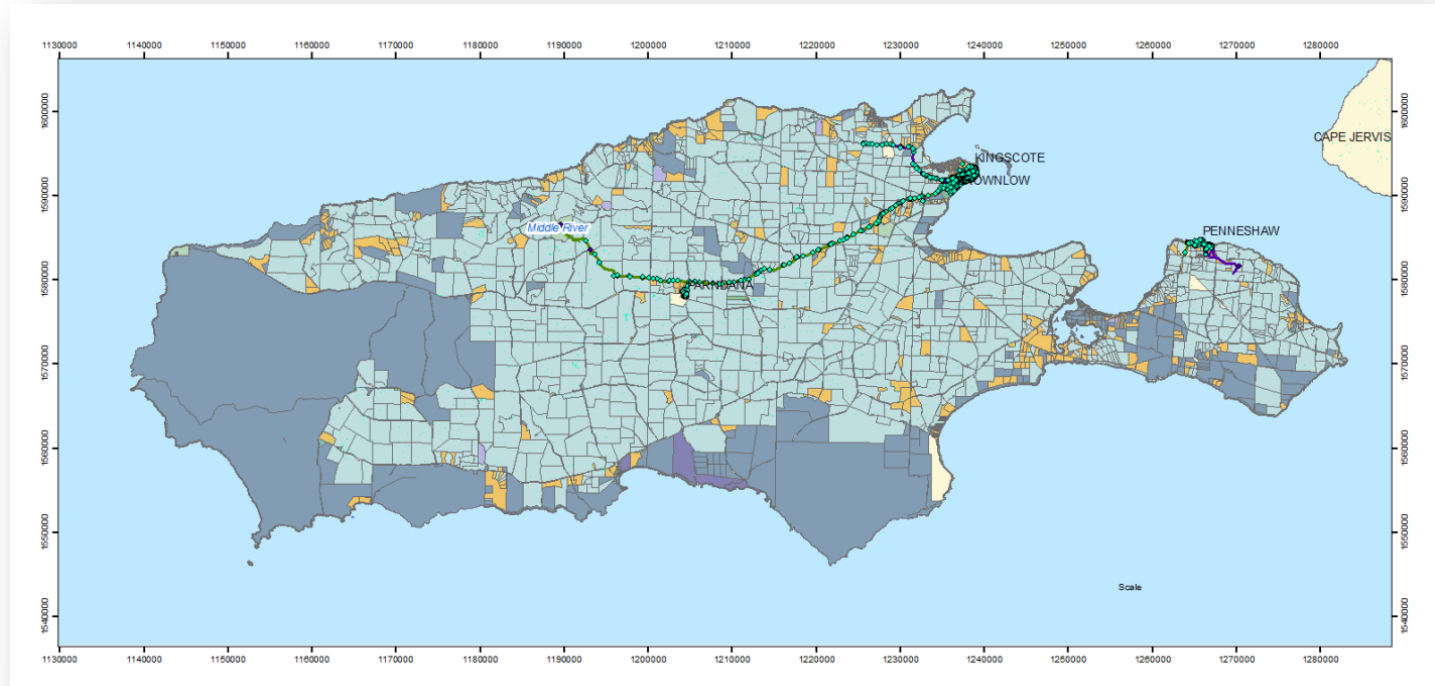
It is now timely to completely review the long term plan, in light of:

- Current development aspirations for Kangaroo Island
- Concerns raised at the recent Country Cabinet
- Preparations for our next economic regulatory submission



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# Current Situation



# Current Situation

In pursuit of our vision of world class water services for a better life we're continually balancing needs, risk and cost.

Water security, quality and reliability are our absolute priorities, along with safety both of our people and the community.



# Current Situation

On Kangaroo Island we have some unique **challenges** in how we supply water services:

- Middle River reservoir source water quality challenges
- Expensive systems to run – high treatment, high energy use
- Water security and reliability in peak (summer) periods critical for local economy
- Unique and significant environmental context.

And the Long Term Plan review **provides** opportunities to think really differently:

- How do people use water?
- Who wants it but doesn't have it? How can we make it affordable to access?
- How can we minimise adverse impacts on the environment e.g. new energy tech?
- Who can we partner with to provide world class water services?



# Reference Group Terms of Reference

15 min  
Aaron

Lets walk through the document.

## For decision:

- Is everyone comfortable with the role and expectations?
- Any critical proposed changes?
- Chair – do we need one, if so then how do we want to appoint one?
- Ok with publishing and sharing of names and photos on the internet?

# What matters to you – empathy maps

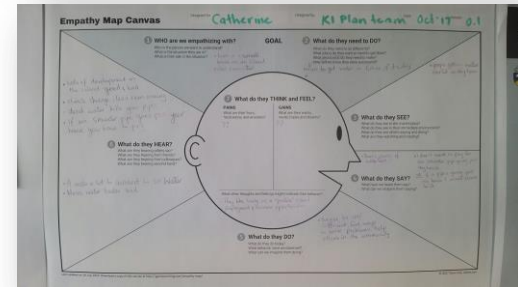
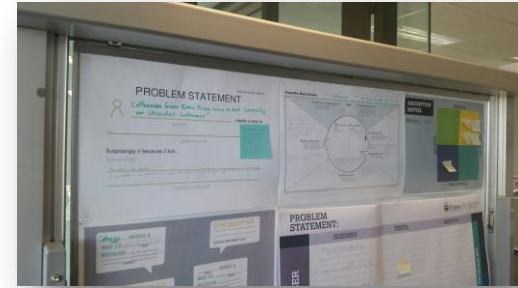
30 min  
Erin

Empathy maps are a different way of asking you what matters and putting you at the heart of our decisions.

It helps us gain insight, and identify what we don't know.

## Activity:

- Try filling in the empathy map for the community you represent
- Share, reflect
  - What's different? What's the same?
  - What did you struggle to fill in? What did you make assumptions about?

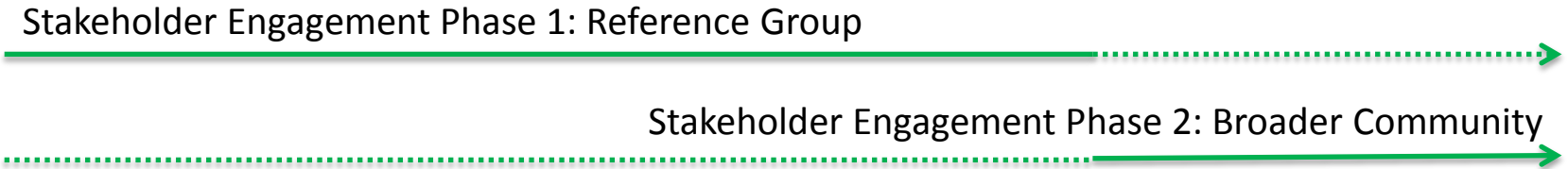
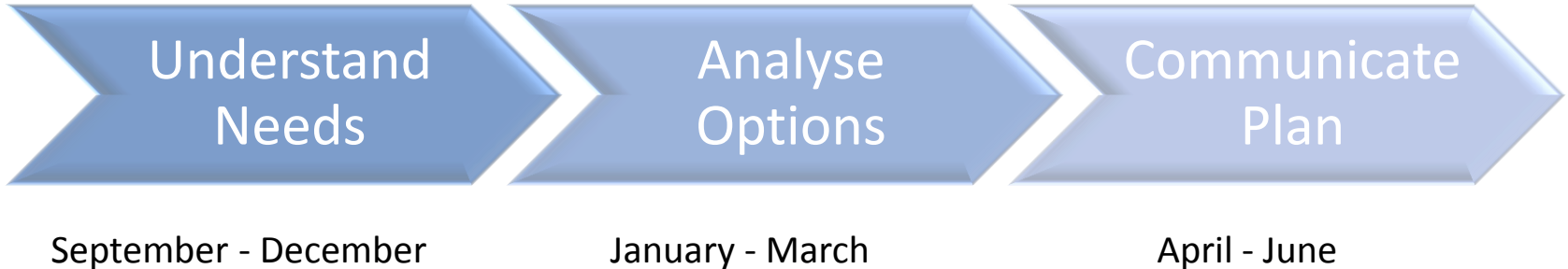


Tool owned by XPLANE. More info and download from: <http://gamestorming.com/empathy-map/>

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# What's next – the process

15 min  
Erin



# What's next – Reference Group

15 min  
Erin

## Meeting 1

- What matters to you and the communities you represent

## Meeting 2

- Confirm objectives and planning assumptions e.g. growth, climate change

## Meeting 3 - ?

- Feedback on viable options identified
- Weight criteria, assign criteria and rank options
- Feedback on sensitivity analysis
- Feedback on recommendations

## Ongoing, and meeting/s?

Conduit for information to and from the communities you represent

# Other Business & Next Meeting

10 min  
Aaron

Any other business?

Confirm dates and locations for next few meetings

Thank you.



Government of  
South Australia

