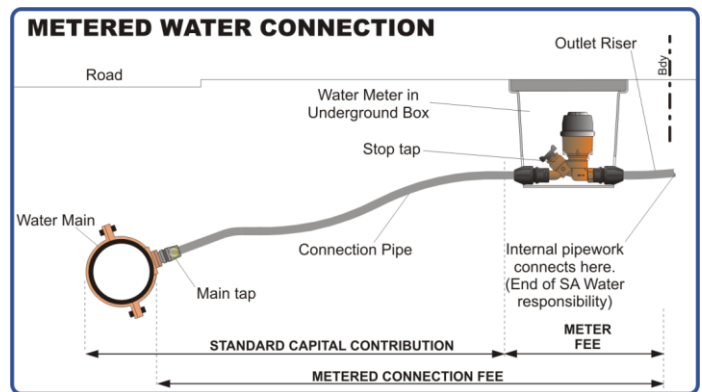
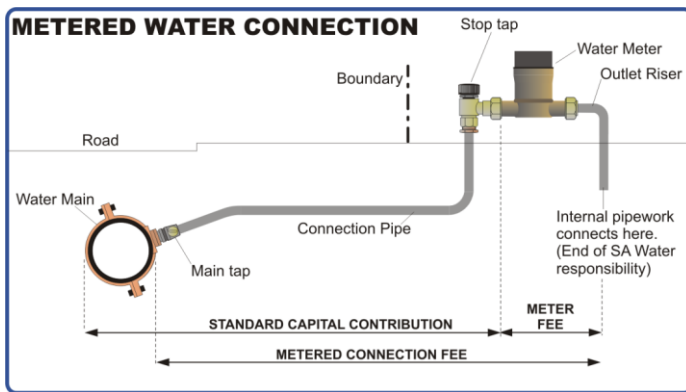


Installation of a Water Meter

If you have an unmetred water connection on your property, you will be required to contact SA Water to have a meter installed before connecting to SA Water’s water supply. Once the required information, plans, SA Water approval and payment have been received, SA Water will endeavour to install a water meter to the water connection within 15 business days for connection sizes 20mm to 25mm and 25 business days for connections up to 50mm.

If you require the water connection on your property to be relocated, an extra fee will be payable. SA Water will endeavour to relocate the water connection and install the water meter within 25 business days of your payment, for connection sizes up to 50mm. Before proceeding with your application, please take a moment to have a look at our [Relocation of a Water Connection](#) fact sheet.

Once a meter is installed you will be responsible for paying for water used. This includes any usage on vacant land. Current SA Water fees can be viewed at www.sawater.com.au



Above ground connection

Service options for meter sizes are 20mm, 25mm, 40mm, 50mm and larger than 50mm. 25mm to 50mm and larger are subject to approval.

Below ground connection

You may like to protect and cover the water meter(s) using our underground box, subject to approval.

- If you are building a new dwelling, a licensed plumber is usually required. At the same time that you make payment for an installation of a water meter we suggest that you contact a plumber (if required) to arrange for the water connection from the water meter to your premises. This will allow the plumber to schedule work to be undertaken as close as possible to the time that the water meter is installed.
- Plumbing costs should be factored in when you are estimating the cost of providing water to your premises. We do not provide an estimate of the costs involved as the costs can vary greatly depending on the distance from our meter to your premises and the site conditions.

Customer application

Information we need from you

- Your name, postal or email address, fax and phone number.
- Your property address and owner's name.
- A plan showing where the meter is required on your property. Construction cannot take place until a plan is received by SA Water. The default position of 0.4 metres from a side boundary will apply. All meters are laid between 0.5 metres and 0.6 metres inside the property boundary.
- You will need to advise us of any possible site obstructions, such as large trees or stobie poles, electricity or gas boxes, site toilet, rubble, brick letter box, etc. Additional costs may be incurred if the connection cannot be constructed in the position nominated.

Making an application

20mm meter

- In some instances, you can call SA Water Connections Call Centre on 1300 650 951, and have the application and payment processed over the phone.
- Email cc@sawater.com.au and specify your requirements.
- You can complete the application at www.sawater.com.au
- Write to SA Water, Land Development & Connections, GPO Box 1751, Adelaide 5001, or fax to (08) 7003 1118.

The financial quote provided will be valid for 60 calendar days from the date of issue.

Applications requiring approval

- 25mm, 40mm or 50mm meter.
- Any meter larger than 50mm.
- If the meter is larger than 20mm, a Survey/Building plan may be required.

The financial quote provided will be valid for 60 calendar days from the date of issue.

Application approval

We will issue you with an approval letter and a tax invoice once your application has been approved. The approval letter will provide you with your service requirements along with your quote on your tax invoice. The tax invoice is valid for 60 calendar days from the date of issue. The tax invoice will only be issued once all requirements have been met.

Please call us on **1300 650 951** if you would like more information during our approval process.