Wastewater Connection

If a wastewater main is available for connection, SA Water will endeavour to construct a wastewater connection to the property within 30 business days once the required information, plans, SA Water approval and payment have been received.


**Connection sizes**

Service options for wastewater connection sizes are 100mm, 150mm and larger than 150mm. The size of the connection will be determined by the number of fixture units within the property. The size for a standard house is 100mm. 150mm and larger are subject to approval.

**Plumbing requirements**

- The connection and application fee includes the provision of a new connection from the wastewater main into your allotment. The application fee is payable for connection to an existing wastewater connection on your property. A licensed plumber must undertake the work of connecting internal drains to our wastewater connection.

- Most major building companies within South Australia include the application fee in their contract as well as a ‘standard’ length connection of internal drains to the connection point. Any variations, such as payment of the ‘Connection and Application’ fee and additional length of connecting pipe are normally not covered by the standard building contract.

- For larger allotments, additional internal drain costs should be factored in when estimating the cost of connecting to our wastewater connection. We do not provide an estimate of the costs involved as the costs can vary greatly from site to site.

- When the work is completed, it is an SA Water requirement for the licensed plumber to submit a property wastewater as-constructed plan.
Customer application

Information we need from you

- Your name, postal or email address, fax and phone number.
- Your property address and owner’s name.
- You will need to provide a Survey/Building plan at all times.

Optional

- A plan showing where the wastewater connection is required. If the nominated position is not technically possible, the position will be determined by SA Water. If the payment is received without the nominated connection position, the default position will apply.

Making an application

100mm application

- In some instances, you can call SA Water Connections Call Centre on 1300 650 951, and have the application and payment processed over the phone.
- Email cc@sawater.com.au and specify your requirements.
- You can complete the application at www.sawater.com.au
- Write to SA Water, Land Development & Connections, GPO Box 1751, Adelaide 5001, or fax to (08) 7003 1118.

The financial quote provided will be valid for 60 calendar days from the date of issue.

Applications requiring approval

- Any wastewater connection 150mm and larger.

The financial quote provided will be valid for 60 calendar days from the date of issue.

Application approval

We will issue you with an approval letter and a tax invoice once your application has been approved. The approval letter will provide you with your service requirements along with your quote on your tax invoice. The tax invoice is valid for 60 calendar days from the date of issue. The tax invoice will only be issued once all requirements have been met.

Please call us on 1300 650 951 if you would like more information during our approval process.